



QUOTE OF THE MONTH

“Whether you think you can or think you cant, you’re right.”

~Henry Ford

DID YOU KNOW?

Family Support Program

The Family Support Program is a separate state-funded program that Pacesetters, Inc. administers outside of any day and residential services for adults with disabilities. The Family Support Program is designed to assist individuals with severe disabilities and their families to remain together in their homes and communities, with a primary focus on supporting children with disabilities. Statewide funding for this program is determined by our state legislatures on a yearly basis from state tax dollars. The program is administered under an agreement with the state of Tennessee and managed by local agencies throughout the state. These services officially began in 1993. Pacesetters, Inc is happy to say that we have held this contract since the Family Support Program’s inception.

Services can include but are not limited to: respite care, daycare services, home modifications, equipment, supplies, personal assistance, transportation, homemaker services, housing costs, health-related needs, nursing, and counseling. Services are flexible and responsive to families and their needs. An essential element of the Family Support Program is family and consumer involvement. Local and District Councils have been established and meet on a regular basis to oversee and provide advice on the allocation and distribution of funding. The Family Support Program uses 85% of all grant funding to provide services to people supported by the program.

Pacesetters, Inc. Family Support Program serves fourteen counties in the Upper Cumberland area: Cannon, Clay, Cumberland, DeKalb, Fentress, Jackson, Macon, Overton, Pickett, Putnam, Smith, Van Buren, Warren, and White.

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Family Support Program (cont.)

Meet Pacesetters, Inc. Family Support Coordinators:



Marilyn Harris has 17 years of experience in various roles, including Job Coach, Job Developer, and Independent Support Coordinator in case management. Since 2021, she has served as a Family Support Coordinator.



Misty Voyles has 19 years of experience in various roles, including Quality Assurance Coordinator, Incident Management Coordinator, Agency Trainer, and Provider Investigator. Since 2019, she has served as a Family Support Coordinator.

If you have any questions or would like more information, please contact the Family Support Coordinator for your county:

- For Clay, Cumberland, DeKalb, Jackson, Macon, Overton, and White Counties: 931-537-9100 ext. 1007.
- For Cannon, Fentress, Pickett, Putnam, Smith, Van Buren, and Warren Counties: 931-537-9100 ext. 1006.

Family Support Outreach and Fundraising:

Each year during the Christmas holiday, the program receives numerous requests for assistance from families, who have a disabled child(ren). Most families have very limited income, who request assistance and each family has one, and sometimes two special needs children living in the same home. The Family Support Program relies solely on private donations to help these families on the Christmas wish list. With this fundraising effort and outreach to our community, 100% of the donations and funds raised are designated to assist disabled children and their families at Christmas. In addition to these donations, Pacesetters, Inc. uses a portion of monies raised from the annual golf tournament to provide assistance to these families during the holiday season.

We are happy to announce that funds were raised this past Christmas holiday for close to 100 children across 14 counties, and the Family Support Program was able to provide for each one of these children and their families.

Pacesetters, Inc is very thankful and appreciative for the hard work and dedication of the Family Support Coordinators, Misty Voiles and Marilyn Harris. They work tirelessly to ensure funding is raised each year to provide Christmas gifts and other needs for these children and their families.



WELCOME NEW HIRES!

Julie Gales - DSP

Kya Stewart - DSP

Maria Schexsnayder - DSP

Melissa Woodard - DSP

SERVICE ANNIVERSARIES

<u>Name</u>	<u>Years</u>	<u>Name</u>	<u>Years</u>	<u>Name</u>	<u>Years</u>	<u>Name</u>	<u>Years</u>
Lorene Clark	23	Glenda Schoenmann	4	Kelli Ealey Autrey	2	Tana Taylor	2
Denise Herron	19	Martha Dowell	2	Amanda Green	2	Katie Keen	1
Sharman Farris	6					Philip Wiseman	1
Tina Van Eick	6					Michaela Gibson	1

Congratulations!

HAPPY BIRTHDAY

Supported

- 2/4 Lewis Fox
- 2/6 Stephanie Murphy
- 2/6 Pam Neal
- 2/7 Lisa Maxwell
- 2/11 Jonathan Bennis
- 2/16 Tina Tuck



Staff

- 2/1 Kristin Martin,
- 2/5 Patricia McCulley
- 2/5 Calista Treiber
- 2/8 Justin Hall
- 2/8 Patricia Johnson
- 2/11 April Thomeczek
- 2/13 Vanessa Kennedy
- 2/18 Curtis Choate
- 2/18 Dylan Ledbetter
- 2/19 Sherry Reece
- 2/20 Janie Wilson
- 2/22 Kyler Carter
- 2/23 Jennifer Poindexter
- 2/23 Crystal Hawkins
- 2/25 Karla Kirby
- 2/26 Betty Marler
- 2/28 Chrissy Sumblor
- 2/29 Hattie Chastain



Oops! Don't see your name or see your name and don't want it seen? 😞
Change this by contacting HR/Isabel Kocuja at isabel.kocuja@pacesetterstn.com!

**WE ARE
HIRING**

Direct Support Professional
 Visit our website for more information

- Sign On Bonus is \$500
- Referral Bonus is \$250



Learn how to apply at pacesetterstn.com/careers!



Congratulations

Congratulations to Barbara Jennes, Recruiter, for reaching a 5 year milestone of service to Pacesetter.

THINGS TO DO

- February 7th Karaoke Nite at Midtown Social 7pm-11pm
- February 14th & 15th The Backstage Series at CPAC presents "Every Brilliant Thing" 7:30pm- 8:30pm
- February 19th Trivia Night at Midtown Social 7pm-8:30pm
- February 22nd & 23rd Putnam County Home Show 10am- 6pm 6000 Tennessee Ave Cookeville

HAPPENINGS AT PACESETTERS



Will H., Isabella C and RSTS, Kelli Ealey-Autrey are having fun during a snow day on January 10, 2025



Kelli Ealey-Autrey with Will H. from Putnam County.



Tony S. and Ruth H. of White Co. enjoying the sunshine at RiverFront Park



Congratulations!



Ricky W. of Macon County is enjoying the fire truck. A Very Big Thank You to the Lafayette Fire Department

Let's Focus on Personal Quality of Life

CQL's Personal Outcome Measures® (POM) interviews are used to identify people's quality of life outcomes, plan supports, and gather information and data about individual outcomes. We conduct Personal Outcome Measures® interviews to demonstrate the linkage between personally defined quality of life and excellence in person-centered services and the importance of data in planning and making change. Are people achieving their priority life outcomes?

· What organizational practices are in place to ensure that people are supported to achieve their outcomes?



Three Part Application Process in Person Outcome Measures (POM) Interviews

Learning – Individual employees, teams, and organizations use the outcomes to learn about people. Organizations discover what and how much an outcome means to each person. The choice of priority outcomes is very personal and grounded in people's current and past life experiences. Employees, teams, and organizations can use the Personal Outcome Measures® and other strategies in learning about people and discovering individual outcomes. But people's own experiences, preferences, challenges, and personalities always guide the learning process.

Facilitating – Once an organization has learned a person's definition of the outcomes, resources are organized to provide the services and supports to facilitate outcome achievement. These services and supports are processes focused on outcomes, not ends in themselves. Frequently the process begins with a person-centered plan. Those who support people are provided with tools to assist people in achieving personal goals.

Measuring – After the organization aligns supports to facilitate personal outcomes, it determines if the outcomes were achieved. This occurs after extensive interactions and communication with people and those who know them best. CQL has developed a series of questions in the POM that follow a logic chain to guide decisions about the presence of outcomes. From this perspective, the measurement of the outcome defined by the person is a very objective process.

These personal outcomes provided the basis for assessing personal quality of life for people and reflected a significant change in thinking about service delivery and quality. Choice and personal control in one's own life remains at the heart of personal quality of life; these concepts drive the content of all our work. The focus is one of making connections to people and places and building trusting relationships to promote personal and community quality of life.